

# Withings Steel HR / Steel HR Sport

Activity - Sleep - Heart Rate

Installation and Operating Instructions



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## Important Notice

By using your Withings Steel HR / Steel HR Sport, you expressly agree to the Withings Services Terms and Conditions available on our [website](#).

# Minimum Requirements

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## Internet access

Access to the Internet is required to:

- Download the Withings Health Mate® app,
- Set up your Withings Steel HR / Steel HR Sport,
- Upgrade the firmware.

For more details, refer to [“Specifications” on page 60](#).

## Smartphone or device

An iOS device or an Android device (with operational Bluetooth Low Energy and Wi-Fi or 3G/4G) is required to:

- Set up your Withings Steel HR / Steel HR Sport,
- Retrieve data from your Withings Steel HR / Steel HR Sport,
- Interact with your Withings Steel HR / Steel HR Sport,
- Interact with people.

For more details, refer to [“Specifications” on page 60](#).

## OS version

You need iOS 10 (or higher) or Android 6 (or higher) on your device to install and run the Withings Health Mate® App.

For any device, BLE (Bluetooth Low Energy) compatibility is required to install your Withings Steel HR / Steel HR Sport,.

## Withings Health Mate® app version

You always need the latest version of the Withings Health Mate® app to have all the latest features available.

# Description

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## Overview

### **Withings Steel HR**

The Withings Steel HR does it all and still manages to look cool and stylish while doing it. Not only is it able to track your activity and your sleep, it is also water-resistant up to 5ATM, allowing you to track your swimming sessions. However what sets it apart is that it's able to track your heart rate during your workout sessions, or even continuously if you choose to. Last but not least, it allows you to set a vibration-based alarm that wakes you up effectively without waking up your entire household.

You can easily check your activity by taking a look at the activity hand which goes from 0% up to 100% when you reach your daily step goal. By default, the daily step goal is 10,000 steps. You can, however, change that goal anytime you want through the Withings Health Mate® app. Whenever you go above your daily step goal, the activity hand goes back to the 0% mark and starts moving toward the 100% mark all over again.

An OLED screen also allows you to see additional information directly from your watch: heart rate, calories burned, distance, and alarm time. Any additional information you might need is available from the Withings Health Mate® app, along with the full history of the data collected by your Withings products.

### **Withings Steel HR Sport**

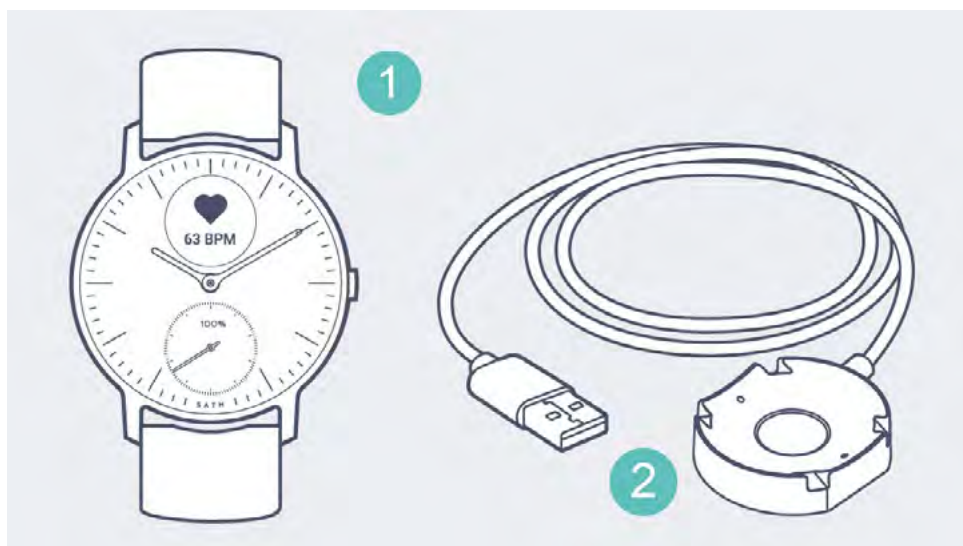
Compared to the Withings Steel HR, the Withings Steel HR Sport offers dedicated multi-sport tracking for over 30 different activities. You can select your activity on the display of the watch to start a workout session. During workout sessions, the watch tracks and displays heart rate continuously and the duration of the workout directly on the watch screen.

It is also the first product within the Steel HR range to feature GPS connectivity. When the device is paired with a smartphone, you can track your speed, distance, elevation, and map your workouts for distance-based outdoor activities such as walking, running, or cycling.

The Withings Steel HR Sport exclusively offers Fitness Level assessments based on maximum oxygen consumption (VO2 max), a key indicator of fitness. When you are running, the Withings Steel HR Sport calculates an estimate of VO2 max based on pace, heart rate, and weight to provide you with your fitness level.

To give you the more comfort and ventilation during workouts, the Withings Steel HR Sport comes with a perforated silicone wristband.

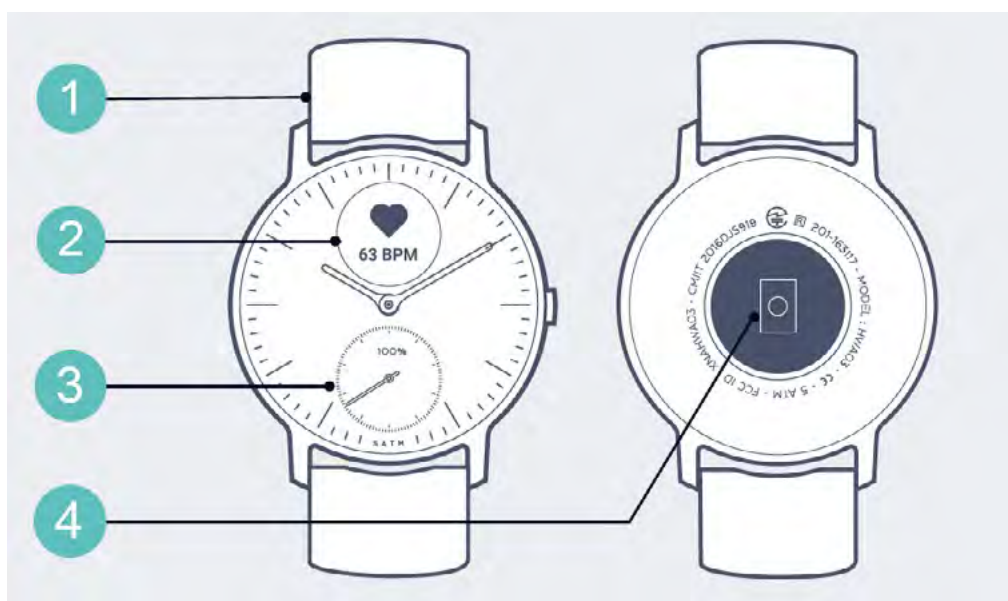
## Box Contents



(1) Withings Steel HR

(2) Charging cable

## Product description



(1) Wristband

(2) Display

(3) Activity dial

(4) Heart reate sensor

## Watch screens description

The OLED display of your Withings Steel HR / Steel HR Sport allows you to display a number of screens showing additional information. Following are the screens available:

- **Date and time:** Displays the date and time. This screen cannot be disabled.
- **Heart rate:** Displays your latest heart rate measurement.
- **Steps:** Displays your current number of steps for the day.
- **Distance:** Displays your current distance for the day.
- **Active calories:** Displays the number of calories you've actively burned for the day.
- **Notifications:** Displays 'ON' if notifications are activated or 'OFF' if they are deactivated.
- **Battery level:** Displays the level of the battery.
- **Alarm:** Displays the time of your next alarm.
- **Workout (Steel HR Sport only):** Displays up to 6 exercises for quick access when you start a workout on your watch.

# Setting up my watch

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## Installing the Withings Health Mate® app

If the Withings Health Mate® app is not already installed on your device, perform the following steps:

1. Type [go.withings.com](https://go.withings.com) in your device's web browser.
2. Tap **Download** on the App Store or on the Play Store.
3. Tap **Get**.

The installation process starts.

## Installing my watch

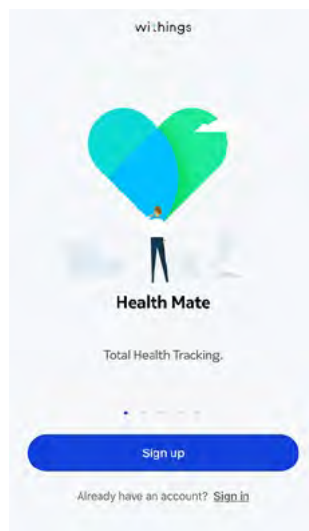
### I'm new to Health Mate

If you don't already have a Health Mate account, you have to create one in order to set up and use your Withings Steel HR / Steel HR Sport.

If you already have an account, refer to “[I already have a Health Mate account](#)” on [page 18](#).

To install your Withings Steel HR / Steel HR Sport, perform the following steps:

1. Open the Withings Health Mate® app.
2. Tap **Get started**.





3. Tap **Start installing my device**.



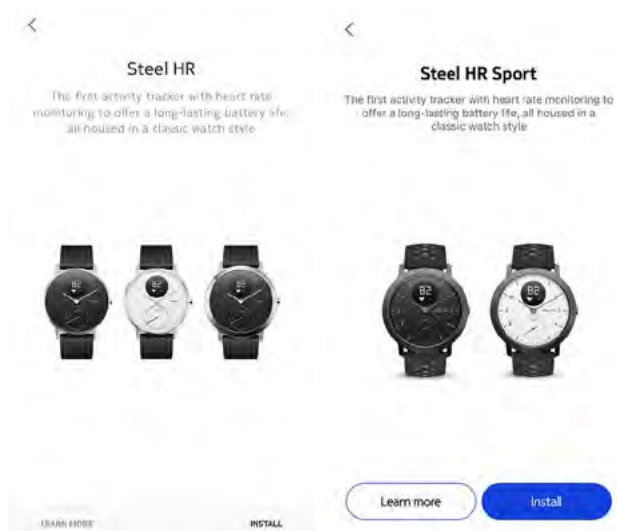
4. Tap **Watches**.



5. Tap **Steel HR** or **Steel HR Sport**.



6. Tap **Install**.



7. Press the button on the side of your Withings Steel HR / Steel HR Sport and tap **Next**.



8. Tap **Pair**.



9. Enter the code displayed on your watch and tap **Pair**.



10. Tap **Next**.

11. Enter your email address, password, and then confirm your password. Tap **Next**.

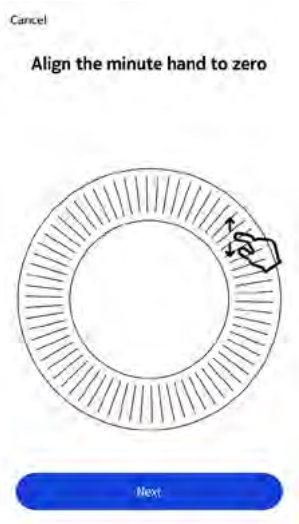
12. Enter your first name, surname (last name) and birthday. Tap **Next**.

13. Select your gender and enter your current height and weight. Tap **Create**.

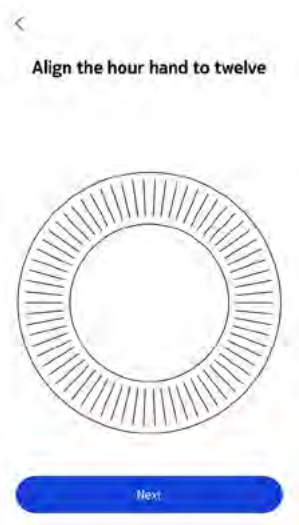
14. Tap **Next**.



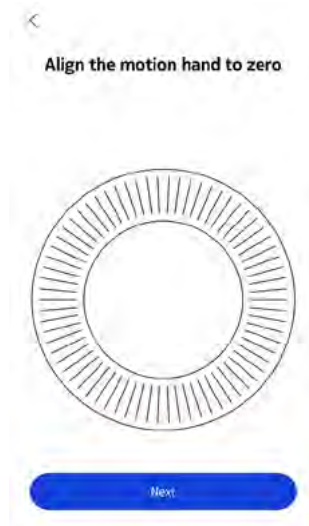
15. When prompted to, slide your finger on the wheel displayed in the app until the minute hand reaches the 0 mark. Tap **Next**.



16. Slide your finger on the wheel displayed in the app until the hour hand reaches the 0 mark. Tap **Next**.



17. Slide your finger on the wheel displayed in the app until the activity hand reaches the 0 mark. Tap **Next**.



Note that the activity hand only moves in one direction.

18. Tap **Done**.

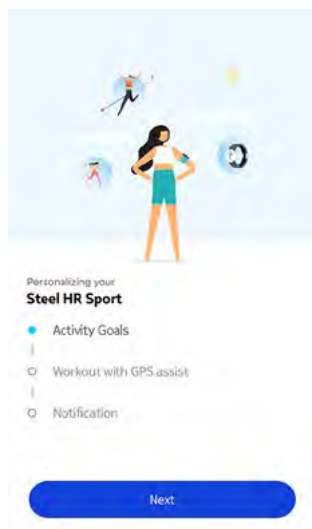


19. Tap **Next** to watch the tutorials (Steel HR only).

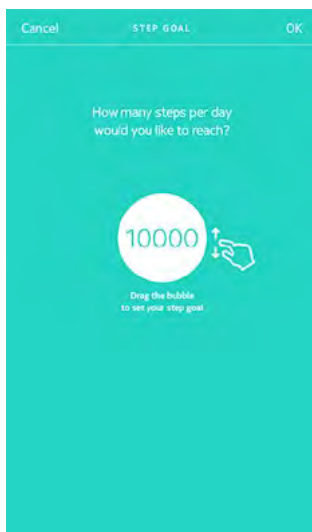
**Important:** If you have a Withings Steel HR, go directly to step [“29. Tap Enable notifications if you want to receive notifications on your watch \(Steel HR only\).”](#) on page 16.

If you have a Withings Steel HR Sport, you can continue to follow the steps below.

20. Tap **Next** twice to set your Activity Goals (Steel HR Sport only).



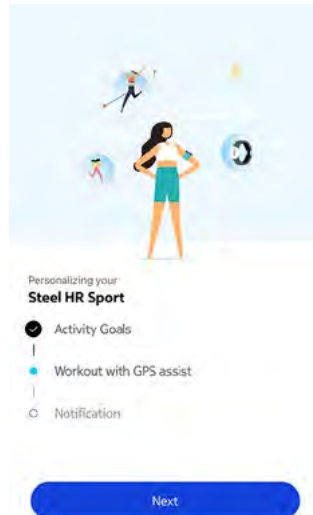
21. Tap and slide the daily step goal up or down to select the goal you want (Steel HR Sport only).



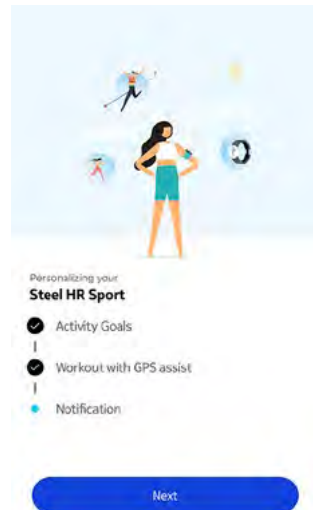
22. Tap **OK** (Steel HR Sport only).

23. Tap **Next** (Steel HR Sport only).

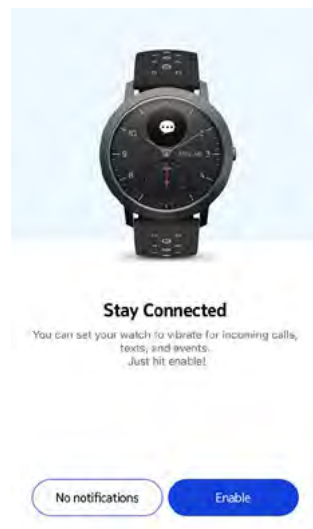
24. Tap **Next** to watch the tutorial about the Workout with GPS assist feature (Steel HR Sport only).



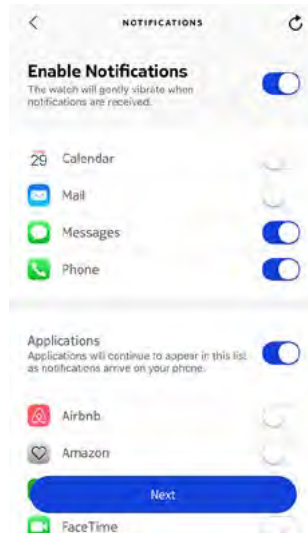
25. Tap **Next** to enable notifications on your watch (Steel HR Sport only).



26. Tap **Enable** (Steel HR Sport only).



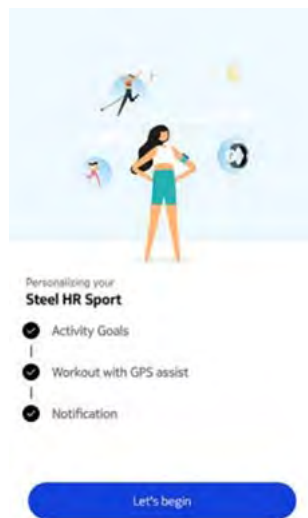
27. Select the apps notifications you want to activate and tap **Next** (Steel HR Sport only).



Go to [“Enabling notifications”](#) on page 30 for more information on notifications.

28. Tap **Let's begin** (Steel HR Sport only).

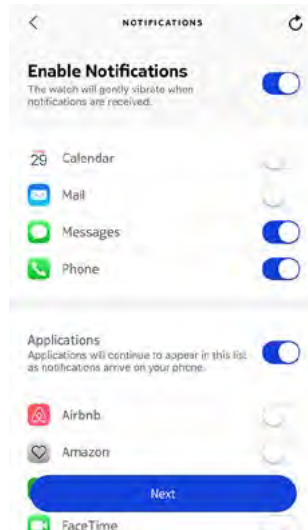
Your Withings Steel HR Sport is now activated.



29. Tap **Enable notifications** if you want to receive notifications on your watch (Steel HR only).



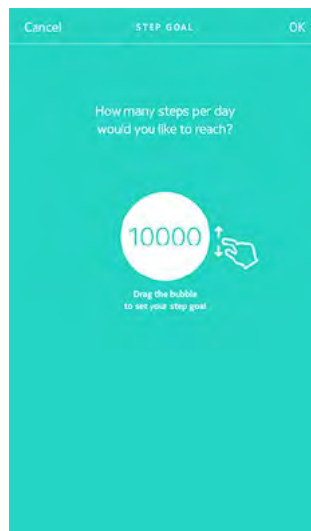
30. Tap **Applications** and select the third-party apps notifications you want to activate and tap **Next** (Steel HR only).



Go to [“Enabling notifications”](#) on page 30 for more information on notifications.

31. Tap **Close** (Steel HR only).
32. Tap and slide the daily step goal up or down to select the goal you want (Steel HR only).

The range for your goal is between 3,000 and 15,000 steps a day.



33. Tap **OK** (Steel HR only).  
Your Withings Steel HR is now activated.

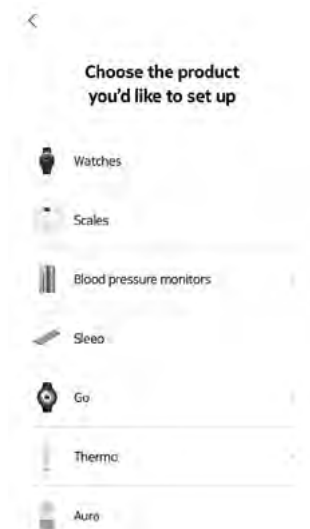
## I already have a Health Mate account

If you already have a Health Mate account, you can get started on the installation process. To do so, perform the following steps:

1. Open the Withings Health Mate® app.
2. Tap **Devices**.
3. Tap **+**.



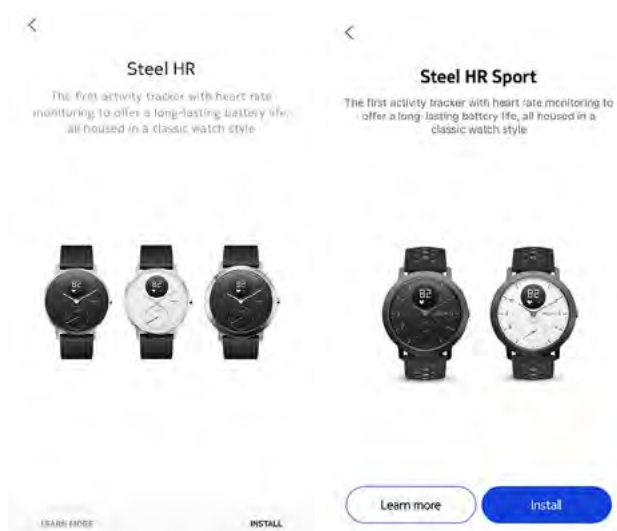
4. Tap **Watches**.



5. Tap **Steel HR** or **Steel HR Sport**.



6. Tap **Install**.



7. Press the button on the side of your Withings Steel HR / Steel HR Sport and tap **Next**.



8. Tap **Pair**.



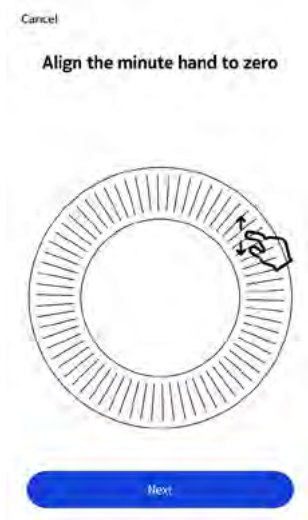
9. Enter the code displayed on your watch and tap **Pair**.



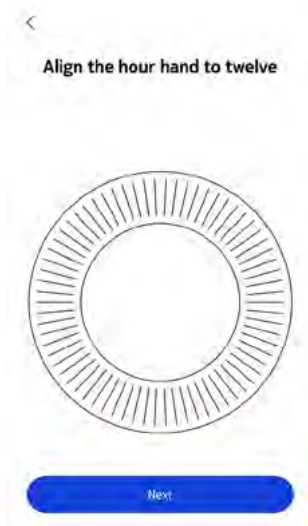
10. Tap **Next**.



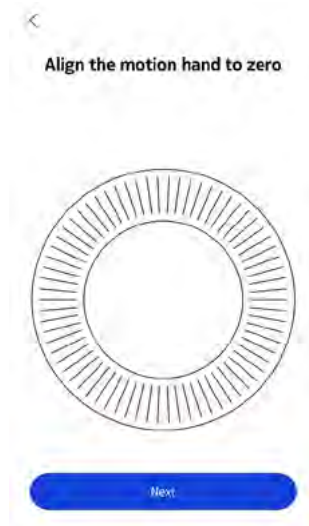
11. When prompted to, slide your finger on the wheel displayed in the app until the minute hand reaches the 0 mark. Tap **Next**.



12. Slide your finger on the wheel displayed in the app until the hour hand reaches the 0 mark. Tap **Next**.



- Slide your finger on the wheel displayed in the app until the activity hand reaches the 0 mark. Tap **Next**.



Note that the activity hand only moves in one direction.

- Select the user who will be using the Withings Steel HR / Steel HR Sport.
- Tap **Done**.

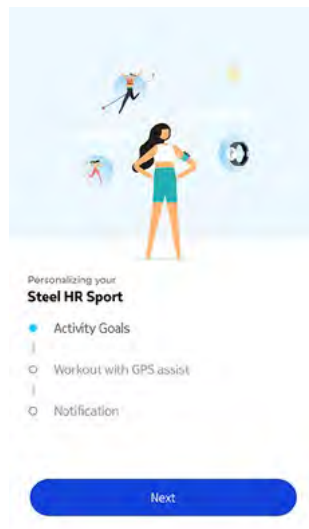


- Tap **Next** to watch the tutorials (Steel HR only).

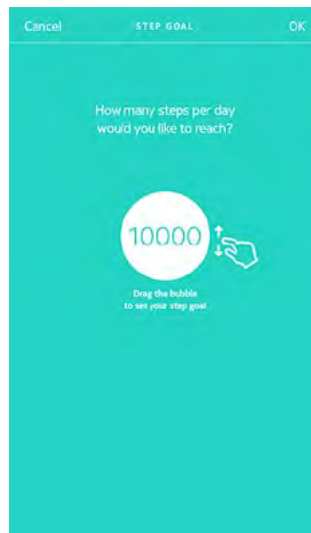
**Important:** If you have a Withings Steel HR, go directly to step [“25. Tap Enable notifications if you want to receive notifications on your watch \(Steel HR only\).”](#) on page 25.

If you have a Withings Steel HR Sport, you can continue to follow the steps below.

17. Tap **Next** twice to set your Activity Goals (Steel HR Sport only).

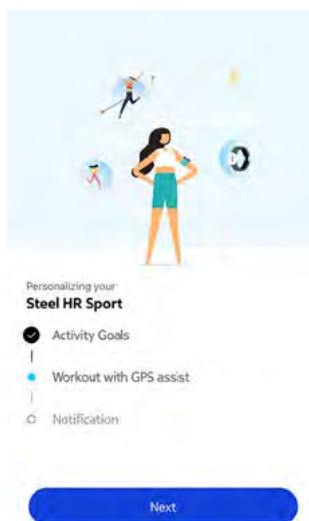


18. Tap and slide the daily step goal up or down to select the goal you want (Steel HR Sport only).



19. Tap **Next** (Steel HR Sport only).

20. Tap **Next** to watch the tutorial about the Workout with GPS assist feature (Steel HR Sport only).



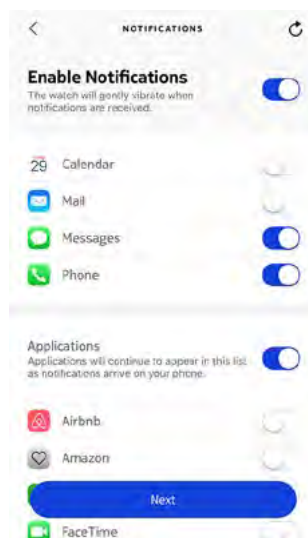
21. Tap **Next** to enable notifications on your watch (Steel HR Sport only).



22. Tap **Enable** (Steel HR Sport only).



23. Select the apps notifications you want to activate and tap **Next** (Steel HR Sport only).

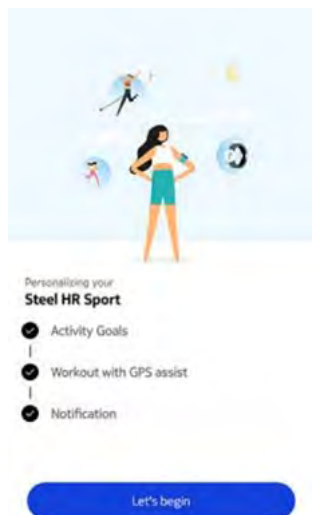


Go to [“Enabling notifications”](#) on page 30 for more information on notifications.



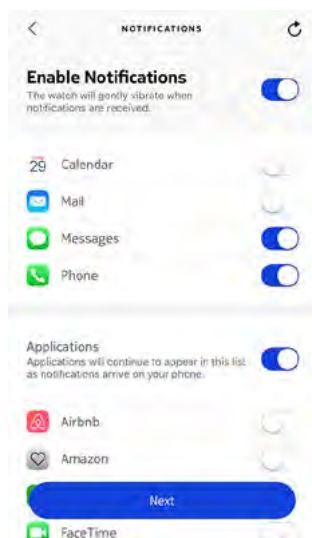
24. Tap **Let's begin** (Steel HR Sport only).

Your Withings Steel HR Sport is now activated.



25. Tap **Enable notifications** if you want to receive notifications on your watch (Steel HR only).

26. Tap **Applications** and select the third-party apps notifications you want to activate and tap **Next** (Steel HR only).

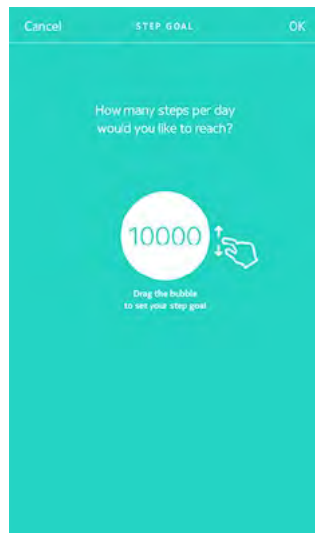


Go to [“Enabling notifications”](#) on [page 30](#) for more information on notifications.

27. Tap **Close** (Steel HR only).

28. Tap and slide the daily step goal up or down to select the goal you want (Steel HR only).

The range for your goal is between 3,000 and 15,000 steps a day.



29. Tap **OK** (Steel HR only).  
Your Withings Steel HR is now activated.

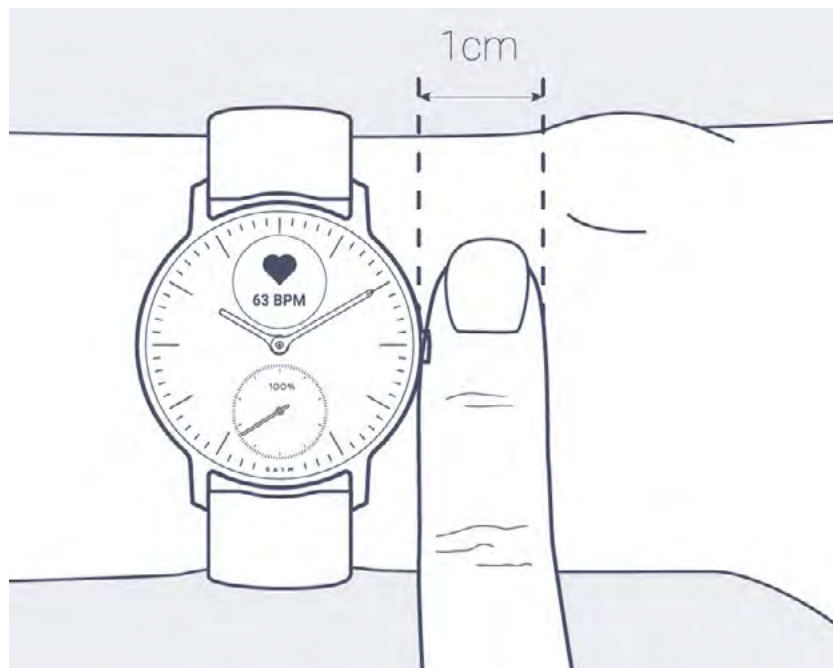
## Setting the time

The Withings Steel HR / Steel HR Sport is set up using your mobile device, which allows it to be automatically set to the current time, based on the time zone you are in. If you ever have to change time zones while wearing your Withings Steel HR / Steel HR Sport, all you have to do is open the Withings Health Mate® app to sync your watch with your device and the correct time will be displayed.

Note that you won't have to worry about daylight savings either. In this case as well, syncing your Withings Steel HR / Steel HR Sport with your device will be enough to update to the correct time.

## Wearing my watch

The Withings Steel HR / Steel HR Sport should be worn about a centimeter below the wristbone. To ensure that you get accurate heart rate readings, the wristband should be tight around your wrist in a way that remains comfortable.



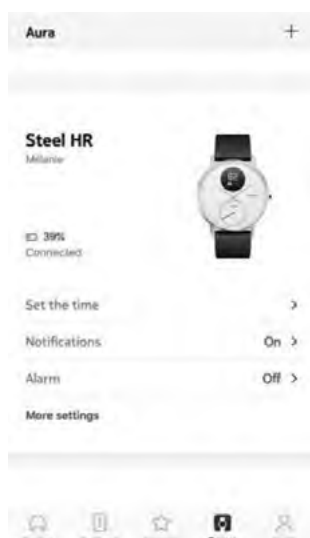
# Customizing the settings of my watch

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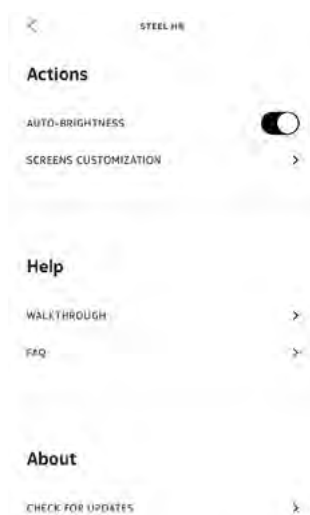
## Changing the screen order

You can change the order of the screens of your Withings Steel HR / Steel HR Sport, or even remove some of them if you wish. To do so, perform the following steps:

1. Open the Withings Health Mate® app.
2. Go to **Devices**.
3. Tap **Steel HR**.
4. Tap **More settings**.

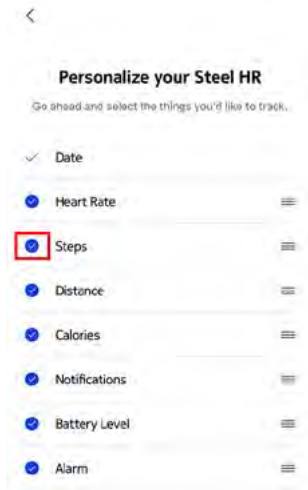


5. Tap **Screens customization**.

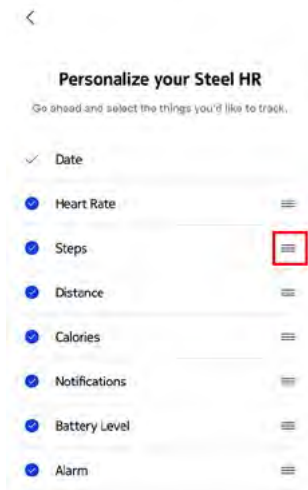


6. Select the screens you want to display:

- Tap the blue circles on the left to hide a screen.
- Tap the empty circles on the left to display a screen.



7. Tap and hold the icon on the right to drag a screen up or down.



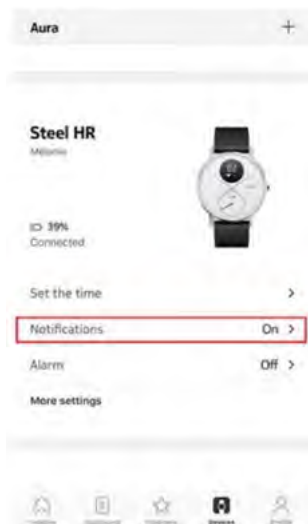
8. Tap the back button to confirm.

**Note:** You need to activate the 'Notifications' screen to receive notifications from third-party apps on your Withings Steel HR / Steel HR Sport. Go to ["Enabling notifications" on page 30](#) for more information.

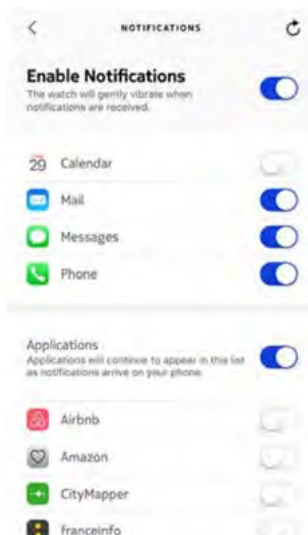
## Enabling notifications

If you want to get notified on your Withings Steel HR / Steel HR Sport whenever you have an incoming call, a text message, or when you receive an email and a calendar event, you can enable the notifications option. To do so, perform the following steps:

1. Open the Withings Health Mate® app.
2. Go to **Devices**.
3. Tap **Steel HR**.
4. Tap **Notifications**.



5. Tap **Enable notifications** and select the notifications you want to enable.



6. Tap **Applications** and select the third-party apps notifications you want to enable.
7. Tap the back button to confirm.

Make sure that the Withings Health Mate® app is open in background on your phone and that notifications are enabled on your phone settings.

### Note for iOS users:

- You need to have the Health Mate app open in the background and receive one notification before being able to receive all notifications from some third-party apps on your Withings Steel HR / Steel HR Sport.
- Make sure that notifications are activated on your phone: **Allow Notifications** and **Show in History** should be enabled to receive notifications on your watch.



- Check the list of third-party apps available in the Withings Health Mate® app, and activate the app from which you want to receive notifications.

### Deactivating notifications

You can choose to deactivate notifications directly on your Withings Steel HR / Steel HR Sport. To do so, press and release the button to go through the screens until the **Notifications** screen is displayed.

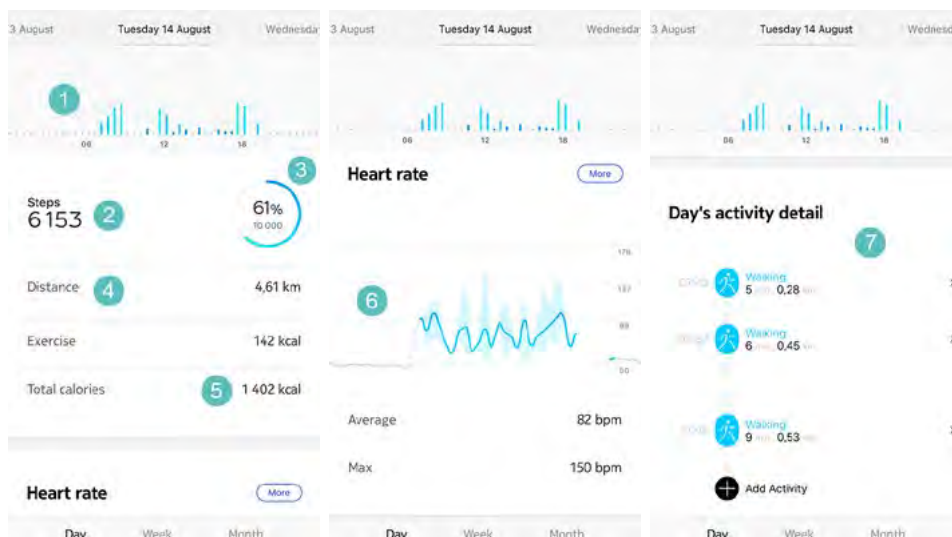
Press the button of your Withings Steel HR / Steel HR Sport for about a second until **OFF** is displayed on the screen. The notifications have been deactivated.

If you deactivated the notifications screen on your Withings Steel HR / Steel HR Sport, you won't receive notifications anymore on your watch. However, all third-party apps will still be activated in the Withings Health Mate® app. If you want to deactivate all third-party apps notifications, go to **Devices > Steel HR** or **Steel HR Sport > Notifications** and deactivate **Enabling Notifications** and **Applications**.

# Tracking my activity

## Overview

Your Withings Steel HR / Steel HR Sport allows you to track your activity: number of steps, run tracking and swim tracking. Whether you are walking, running or swimming, you don't have to do anything to start tracking it. All you have to do is wear your Withings Steel HR / Steel HR Sport, it will do the rest.



(1) Visual representation of the number of steps: each bar corresponds to a 30-minute period

(2) Number of steps during the day

(3) Percentage of the daily step goal achieved

(4) Estimated distance walked during the day

(5) Estimated calories burned during the day (active calories and total number of calories)

(6) Heart rate graph

(7) Day's activity detail

The integrated accelerometer allows your Withings Steel HR / Steel HR Sport to automatically count your number of steps and to recognize when you are running. Your running activity, your distance and your calories are calculated thanks to an algorithm based on your number of steps and your personal data (age, height and weight).

## Checking my progress

In order to check your progress in terms of number of steps, all you have to do is have a look at the activity hand. Depending on its position, you can tell what percentage of your daily step goal you have achieved. Once you reach the 100% mark, your watch vibrates and the cycle starts all over again, from 0% to 100%.



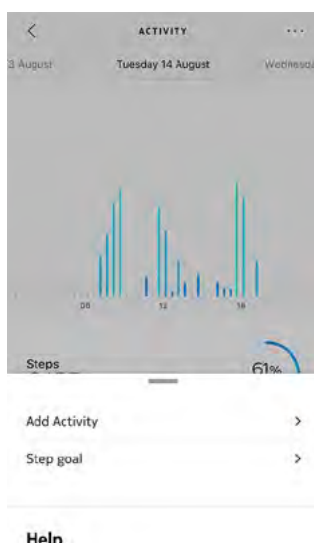
To get more information (such as the exact number of steps, the distance, or the calories you have burned), simply press the button located on the right-hand side. The different screens of your Withings Steel HR / Steel HR Sport will be displayed one after the other.

To get even more details, simply log in to the Withings Health Mate® app. The app offers many graphs that allow you to easily see your history and your progress from the very first time you use it.

## Changing my activity goal

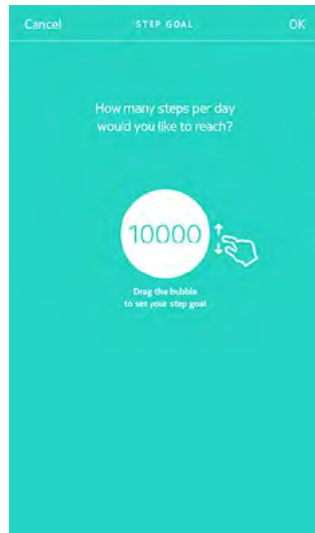
This feature allows you to set a custom daily step goal. To change your daily step goal, perform the following steps:

1. Open the Withings Health Mate® app.
2. Go to your **Dashboard**.
3. Tap on **Steps**.
4. Tap on the three dots at the top of the screen.
5. Tap **Step goal**.



Note that you can change your step goal by selecting a step widget in your Timeline and tapping on the three dots at the top of the screen. You can also go to **Profile > Goals > Daily steps**.

6. Tap and slide the daily step goal up or down to select the goal you want.



7. Tap **OK**.

8. Sync your Withings Steel HR / Steel HR Sport by opening the Withings Health Mate® app and refreshing your Timeline by sliding your finger from top to bottom.

## Tracking my swimming sessions

Your Withings Steel HR / Steel HR Sport allows you to track your swimming sessions. All you have to do is wear your watch while swimming. It will automatically detect that you're swimming and track your swimming sessions without any action required on your part.

Once you're done swimming, the Withings Health Mate® app will let you know how long your session was and how many calories you've burned.

# Tracking my sleep

## Overview

Your Withings Steel HR / Steel HR Sport lets you track your sleep without requiring any action on your part. All you have to do is wear your watch when you go to sleep: it will do the rest on its own.

If you do not want to track your sleep, simply don't wear your Withings Steel HR / Steel HR Sport to sleep.

## Retrieving my sleep data

You can retrieve the sleep data collected by your Withings Steel HR / Steel HR Sport in your **Timeline** in the Withings Health Mate® app.



(1) Breakdown of your night:  
- Time spent awake (grey)  
- Duration of light sleep cycle (light blue)  
- Duration of deep sleep cycle (dark blue)

(2) Time spent laying  
(3) Total time spent sleeping  
(4) Percentage of the sleep goal

(5) Time it took you to fall asleep  
(6) Number of wake-ups  
(7) Heart rate graph

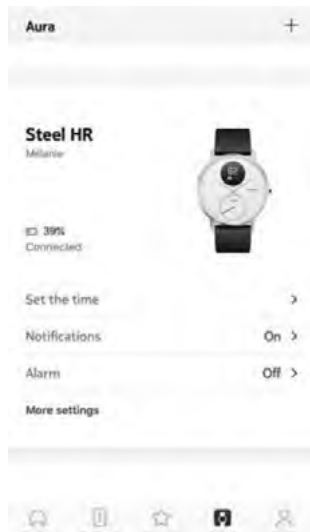
The Withings Health Mate® app keeps your entire history, allowing you to easily track how your sleep data evolves over time.

## Setting an alarm

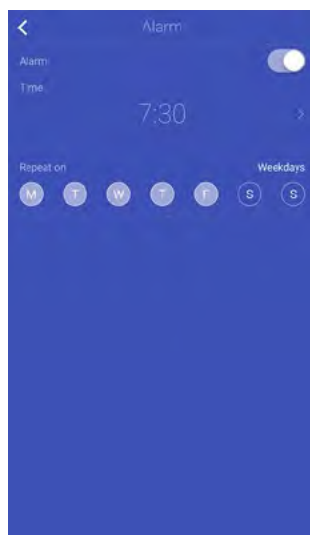
### Enabling the alarm

In order to enable and set an alarm, perform the following steps:

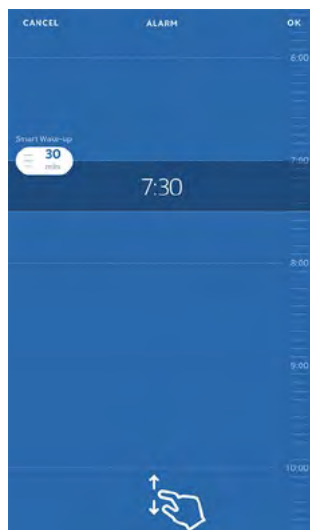
1. Open the Withings Health Mate® app.
2. Go to **Devices**.
3. Select **Alarm**.



4. Put your Withings Steel HR / Steel HR Sport close enough to your mobile device.
5. Tap the **Alarm** toggle to enable the alarm.



6. Tap and slide the wake up time up or down to select the alarm time.

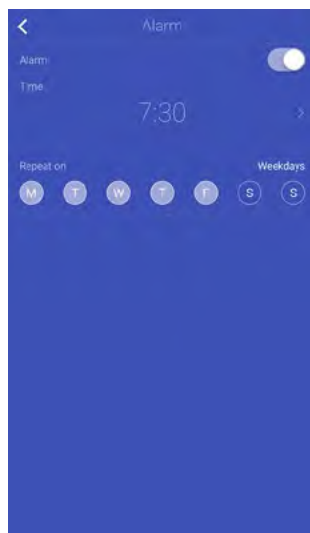


7. If necessary, select a smart wake-up time when setting an alarm.

Your watch will then find the best moment to wake you up during that time period to make for a smoother wake-up experience.

8. Tap **OK**.

9. Tap **Repeat on** if you want to select on which days the alarm should be triggered.



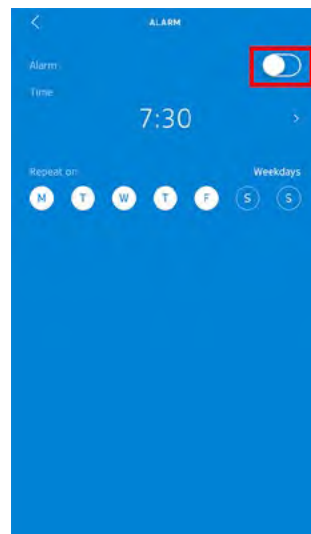
10. Tap the back button to confirm.

## Disabling the alarm

1. In the Withings Health Mate® app, go to **Devices**.
2. Tap **Alarm**.



3. Put your Withings Steel HR / Steel HR Sport close enough to your mobile device.
4. Tap the **Alarm** toggle to disable the alarm.



5. Tap the back arrow at the top left of the screen.  
Your alarm is disabled.

## Stopping the alarm

You can stop the alarm by pressing the button of your Withings Steel HR / Steel HR Sport. It will stop right away instead of vibrating eight times before stopping on its own.

# Tracking my heart rate

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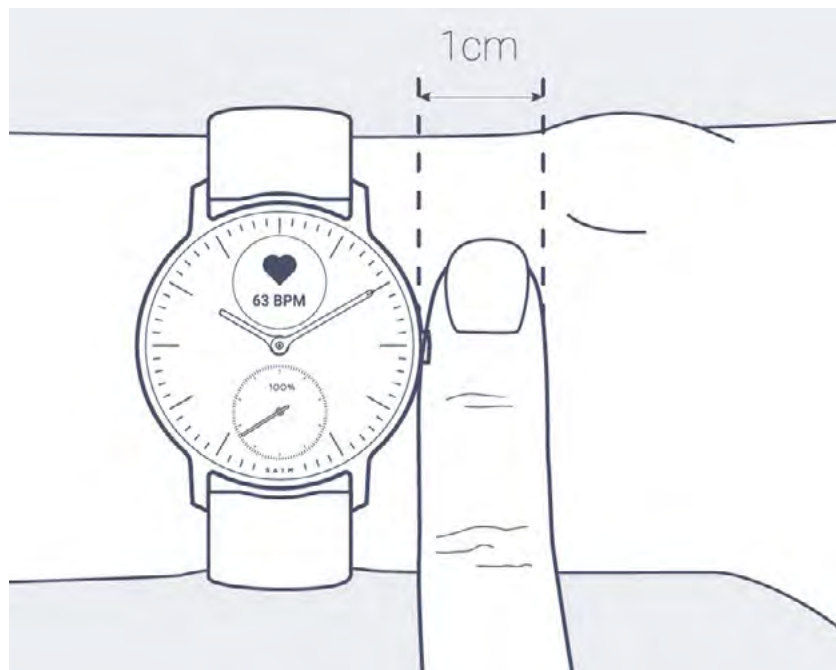
## Overview

Your Withings Steel HR / Steel HR Sport can help you track your heart rate. By default, it takes a heart rate measurement every ten minutes, allowing you to see how your heart rate fluctuates during the day.

You also have the option of using the continuous heart rate mode to get your continuous heart rate, which is especially interesting during a workout session. In this case, a measurement is taken every second. Note that the continuous heart rate mode also enables a timer so that you know exactly how long you've been working out.

## Wearing my watch

To make sure your heart rate can be effectively tracked by your Withings Steel HR / Steel HR Sport, make sure the wristband of your watch is tight enough while still remaining comfortable. It should also be worn about a centimeter (or half an inch) away from your wrist bone.



## Retrieving my heart rate data

You can see your latest heart rate measurement directly from your Withings Steel HR / Steel HR Sport. To do so, simply press and release the button to go through the screens until the heart rate screen is displayed.

Note that going to the heart rate screen will trigger a new heart rate measurement.

If you want to see the full history of your heart rate measurement, you can log in to the Withings Health Mate® app.

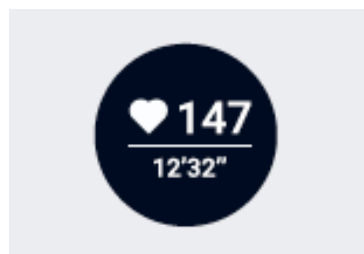
If you wear your Withings Steel HR / Steel HR Sport every day, you will receive an average heart rate item in your **Timeline**. This heart rate item shows your heart rate average and your different heart rate zones during the day.



## Launching the continuous heart rate mode

You can easily launch the continuous heart rate mode before a workout session. To do so, perform the following steps:

1. Press the button of your Withings Steel HR / Steel HR Sport for about a second until it vibrates.
2. Press the button on the watch to cycle through activities.
3. Press and hold the button on the watch to launch the mode with the selected activity.
4. Press the button until it vibrates again when you want to stop your workout session and the continuous heart rate mode.



Note that only the heart rate screen appears on the display of your Withings Steel HR / Steel HR Sport when the continuous heart rate mode is on.



# Fitness Level (Steel HR Sport only)

## What is the Fitness Level Score?

Our Fitness Level assessment is calculated on the basis of several factors. The most important ones include heart rate, age, sex, and weight, and they are combined with the GPS data tracked by the Steel HR Sport during your running or walking sessions.\*

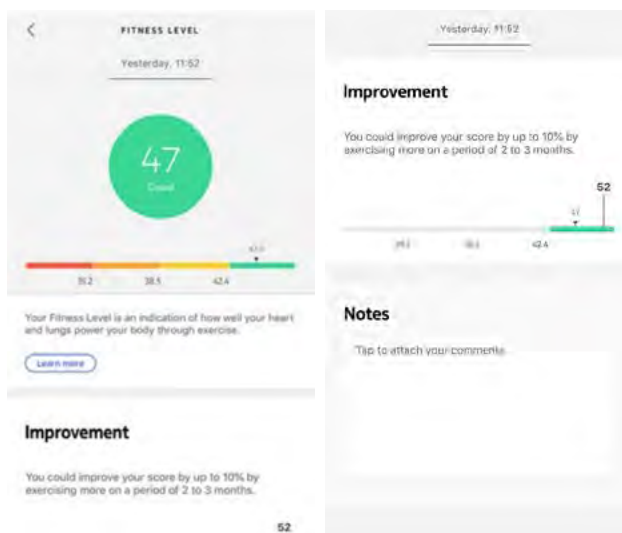
People with a higher VO2 max usually have a lower heart rate during running or walking sessions.

After a running or walking session, open the Health Mate app to see your Fitness Level in the timeline.

**Note:** Always consult with your doctor or trusted health professional before beginning a new fitness routine.

\*To obtain a Fitness Level, ensure that you are launching the workout mode for running or walking on your watch with the Health Mate app open. Speed during each session must be above 4 km/h or 2.4 mph.

## How do you rate Fitness Level?



We rate Fitness Level with a score between 17 and 60. After a running or walking session, open the Health Mate app to see your **Fitness Level** in the timeline.

Excellent, good, fair or poor: We provide color-coded feedback that helps you to understand your score easily. You will also find more information on what goes into a Fitness Level assessment, as well as advice on how you can improve your score.

There are a few things you can do to improve your score, but know that progress takes time.

You can improve Fitness Level with interval training. Including high-intensity intervals can get your heart rate going and have a more positive effect on your overall fitness.

Lowering your body fat percentage also enhances your Fitness Level. Health Mate coaching programs can guide you through this and many other strategies to enhance Fitness Level.

Please consult with your doctor before starting a new diet or exercise routine.

# Multi-sport / Connected GPS (Steel HR Sport only)

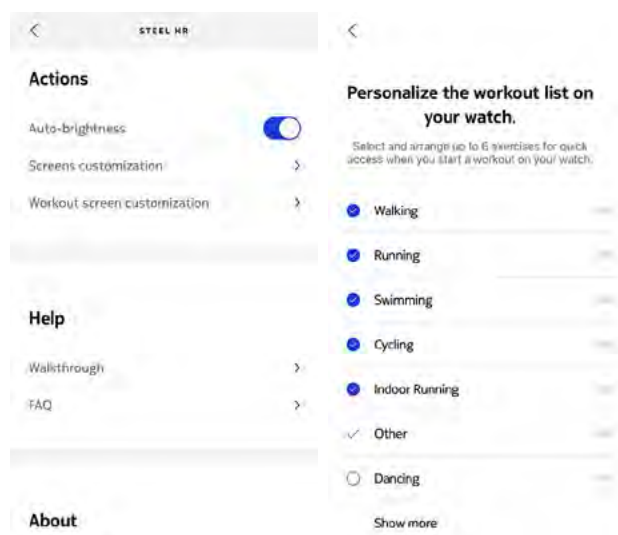
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## How does the multi-sport feature work?

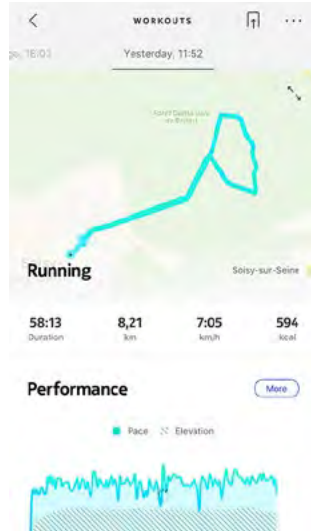
From yoga, volleyball, and rowing to boxing, skiing and ice hockey, the Withings Steel HR Sport tracks up to 30 activities. You can select your favorite workouts directly on the watch screen with a long push of the button. Press the button to navigate through the activities, and then give the button a long press when you find your activity and are ready to start your workout.

The workouts that appear on the screen can be chosen from a long list of activities in your Withings Health Mate® app settings. To change them, perform the following steps:

1. Open the Withings Health Mate® app.
2. Go to **Devices > Steel HR Sport**.
3. Tap **More settings > Workout screen customization**.  
You can select and arrange up to 6 exercises for quick access when you start a workout on your watch.



In workout mode, the Withings Steel HR Sport tracks your continuous heart rate, as well as the workout duration. After the workout, you will see a workout overview in the Withings Health Mate® app showing the workout intensity and the time spent in heart rate zones, as well as your burned calories.



## Will the watch still recognize workouts automatically?

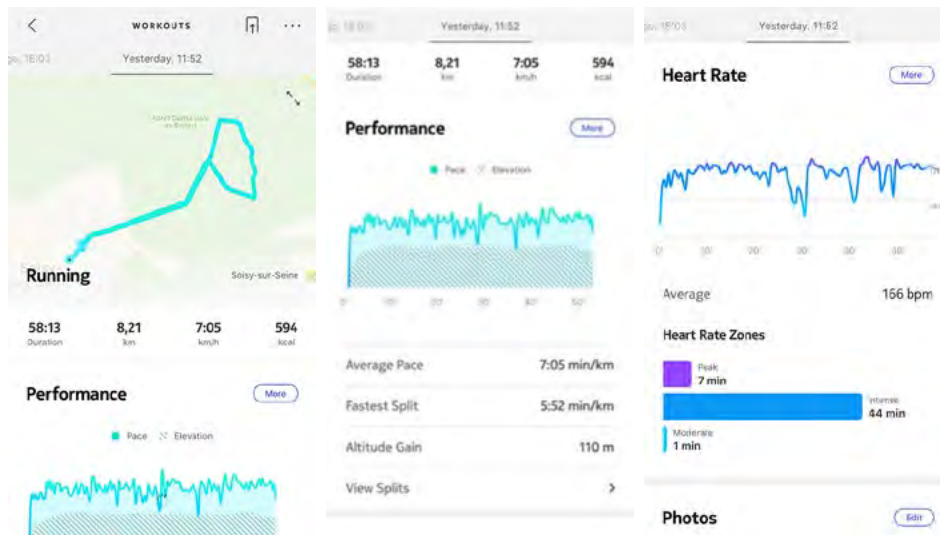
The Withings Steel HR Sport tracks walking, running, and swimming automatically. To receive more workout details like pace and route covered, we recommend manually starting the workout mode.

Once you have selected a workout a few times, the Withings Steel HR Sport will learn its movements and recognize it in the future.

If you forgot to launch a workout before your session, the Withings Steel HR Sport detects your movements and add an unknown workout to the Withings Health Mate® app. You can then change the type of workout in the app manually.

## How does connected GPS work?

Connected GPS means that when running with your smartphone, you will be able to track the route you have covered on a map in the Withings Health Mate® app. Also, additional workout metrics such as duration, distance, heart rate, and pace are displayed in real time during the workout on your watch screen and on your phone.



To use connected GPS, you need to launch a distance-based outdoor activity workout session. To do so, perform the following steps:

1. Press the button of your Withings Steel HR Sport for about a second until it vibrates.
1. Press the button to select your activity, and then give the button a long press to start your workout.
2. Press the button until it vibrates again when you want to stop your workout session.

Note that your Withings Steel HR Sport needs to be connected via Bluetooth. Connected GPS requires you to enable your location settings of your smartphone. The Withings Steel HR Sport offers Connected GPS for all distance-based outdoor activities such as walking, running, biking, and canoeing.

# Getting more active

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## Competing with my friends

### Overview

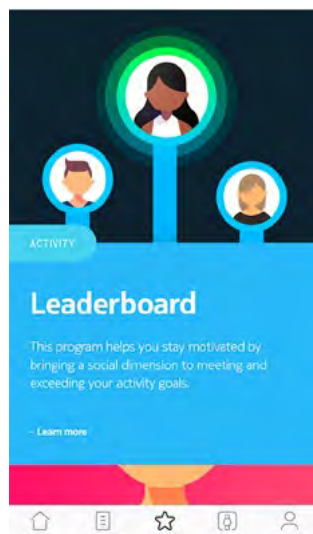
Your Withings Steel HR / Steel HR Sport and the Withings Health Mate® app help you stay motivated by bringing a social dimension to the equation. You can add your friends and family to your leaderboard and compete with them to be the one who walks the most every week. It doesn't matter if they have a Withings product or not: you can add anyone as long as they have the Withings Health Mate® app on their smartphone, thanks to the in-app tracking that can act as an activity tracker.

This feature is only available to the main user of the account.

### Adding someone to my leaderboard

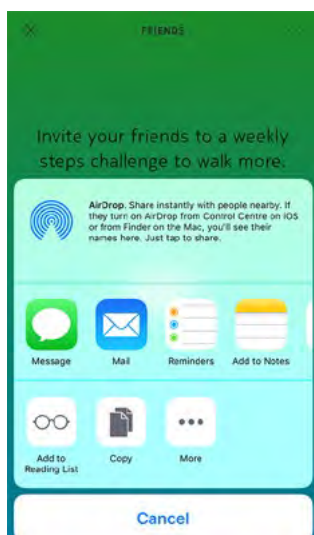
You can invite people to join your leaderboard. To do so, perform the following steps:

1. In the Withings Health Mate® app, go to **Wellness Programs**.
2. Select **Leaderbord**.



3. Tap **Join**.
4. Tap **Invite**.
5. Select how you want to send your invitation.

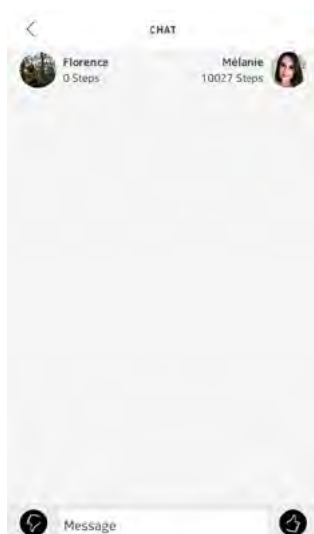
Several options are available, such as message, email or social media websites.



## Interacting with someone in my leaderboard

Once you have friends in your leaderboard, you can interact with them by tapping their name and selecting one of the three actions available:

- **Thumb up** to encourage them,
- **Thumb down** to show off,
- **Message** to chat with them.



Adding a social component to your activity tracking is a great way to stay motivated and push your limits.

## Competing with myself

### Badges

The Withings Health Mate® app offers a system of badges, virtual rewards that you unlock after certain achievements. There are two kinds of badges:

- daily steps badges whenever you reach a certain number of steps on a given

- day,
- cumulative distance badges when you reach an overall distance.

Badges are a fun way to stay motivated and to be rewarded for your efforts.

## **Insights**

Once you have been using your Withings Steel HR / Steel HR Sport for a few days, the Withings Health Mate® app will provide you with Insights. This feature looks at your activity and lets you know when you are more active than usual. Whenever you are less active than usual, the Insights encourage you to keep going so that you can reach your health goal.

Note that it is not possible to disable the Insights.



# Syncing your data

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Thanks to background synchronization, you should never have to worry about syncing your data, as long as your Bluetooth is always enabled. Background sync is automatically triggered when:

- You have taken more than 1,000 steps since the last sync.
- You have reached your daily step goal.
- More than 6 hours have passed since the last sync took place.
- You change time zones or when daylight savings start.

You can also sync your data manually. All you have to do to sync your data is open the Withings Health Mate® app. When you do, your Withings Steel HR / Steel HR Sport automatically syncs your data with the app. Make sure your Withings Steel HR / Steel HR Sport is close enough to your mobile device and the Bluetooth is activated on your device or you will not be able to synchronize your data.



**Your Withings Steel HR / Steel HR Sport has a limited memory. Make sure you open the app regularly so that you do not lose any of your data.**

# Dissociating your watch

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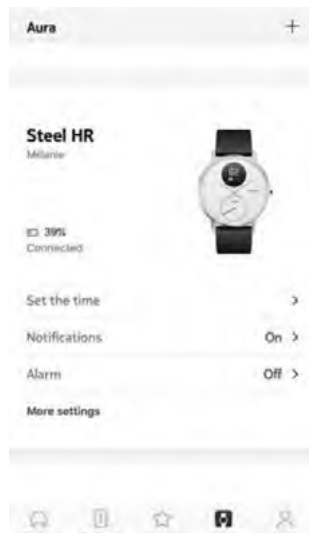
Dissociating your Withings Steel HR / Steel HR Sport allows you to remove it from your account. Once it is no longer linked to your account, it can be installed on another account or on the profile of another user of your account.



**Dissociating your Withings Steel HR / Steel HR Sport will not remove any of your data from the Withings Health Mate® app.**

To dissociate your Withings Steel HR / Steel HR Sport, perform the following steps:

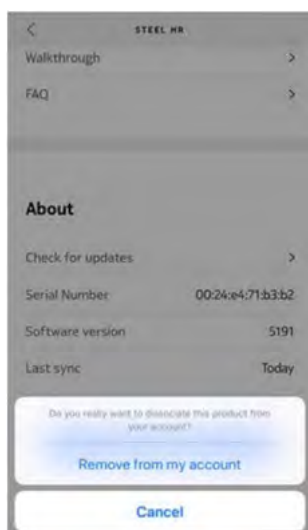
1. Press the button of your Withings Steel HR / Steel HR Sport for 5 to 6 seconds.
2. Press the button three times until “Factory reset” is displayed.
3. Press the button for one second until “Reset in 5 clicks” is displayed.
4. Press the button five times to effectively reset your watch.
5. Go to the Bluetooth settings of your mobile device and “forget” your Withings Steel HR / Steel HR Sport (for iOS users only).
6. Open the Withings Health Mate® app.
7. Go to **Devices**.
8. Tap **Steel HR**.



9. Tap **Dissociate this product.**



10. Tap **Remove from my account.**



# Cleaning and maintenance

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## Cleaning my watch

1. Use a lint-free cloth moistened with water to clean the glass and casing of your Withings Steel HR / Steel HR Sport.
2. Run the silicone band under water and rub it with hypoallergenic soap to clean it.
3. Dry the silicone wristband with a soft cloth.

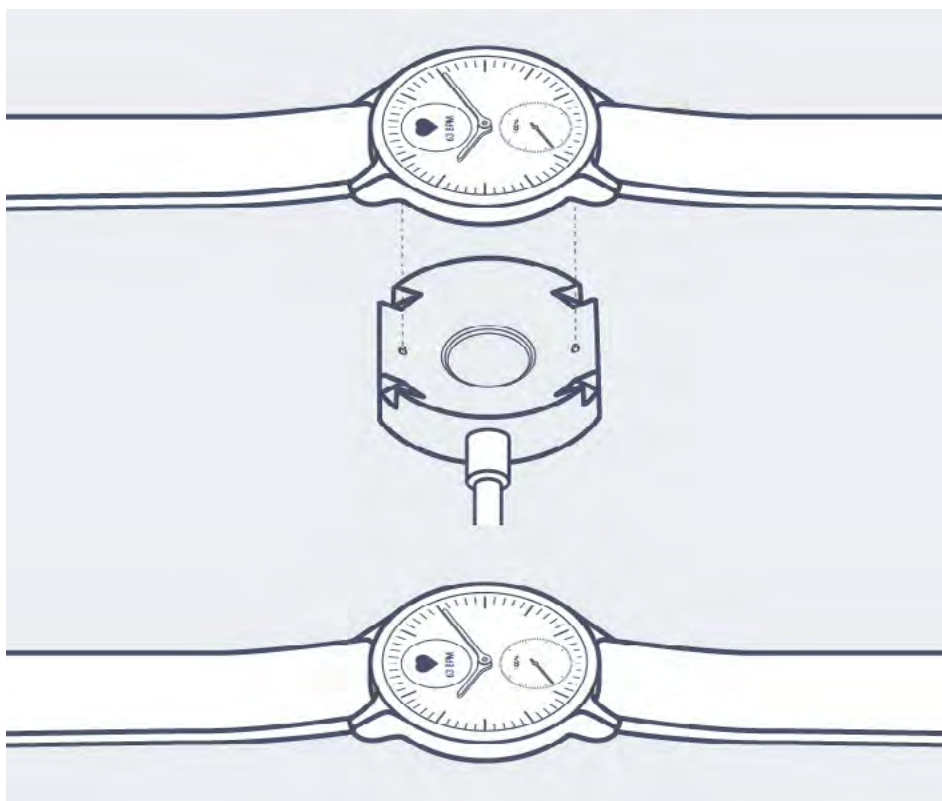
## Charging the battery

Your Withings Steel HR / Steel HR Sport can operate for up to 25 days on a single charge, depending on your use of the heart rate mode. Using the continuous heart rate mode all the time instead of just during activities will deplete the battery much faster.

To charge your Withings Steel HR / Steel HR Sport, perform the following steps:

1. Connect the USB end of the charging cable to a power source .
2. Position the other end of the charging cable on the back of your Withings Steel HR / Steel HR Sport in such a way that the magnets align.

You can check the percentage of the battery on the display of the watch while it's charging.



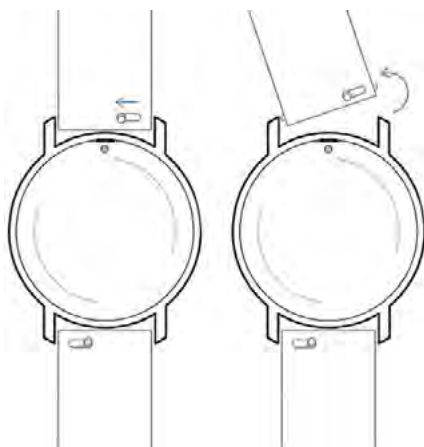
Note that if you don't charge your Withings Steel HR / Steel HR Sport right away, the power reserve mode will allow you to keep using it for 20 additional days. However, you will only be able to read the time and track your activity in this mode. You will need to charge your Withings Steel HR / Steel HR Sport to use the heart rate mode.

## Replacing the wristband

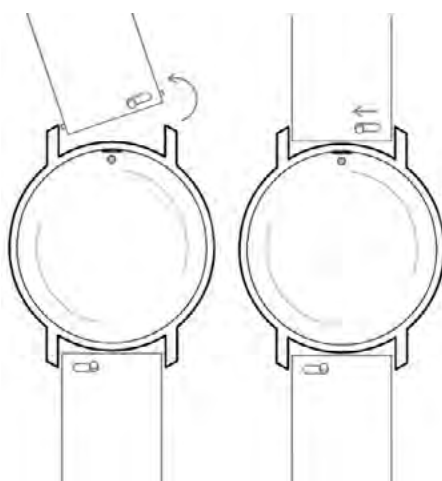
You can easily replace the wristband of your Withings Steel HR / Steel HR Sport thanks to the quick release spring bars with which it is attached. The 36-mm model (Steel HR only) requires wristbands that are 18-mm wide, while the 40-mm model (Steel HR and Steel HR Sport) requires wristbands that are 20-mm wide.

To change the wristband, perform the following steps:

1. Turn your Withings Steel HR / Steel HR Sport over.
2. Locate the knob of each spring bar.
3. Pull the knob of the first spring bar to the left side and remove the wristband.



4. Insert one side of the spring bar of the new wristband.
5. Put the wristband in place while pulling the knob to the left side.



6. Release the knob.

The wristband is now properly attached to your Withings Steel HR / Steel HR Sport.

7. Repeat the previous steps for the other side.

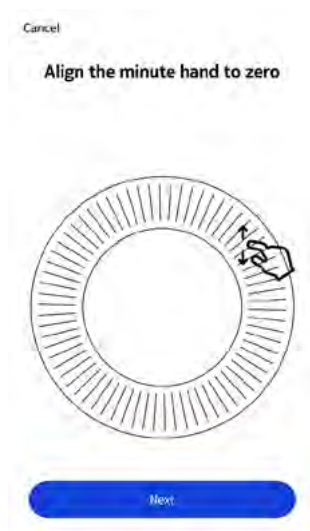
## Calibrating the hands

If you ever feel that the time displayed on your Withings Steel HR / Steel HR Sport is incorrect, you may need to recalibrate the hands. To do so, perform the following steps:

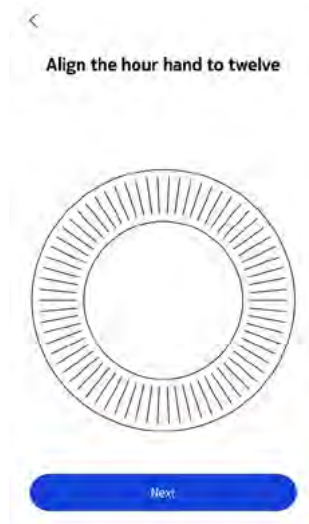
1. In the Withings Health Mate® app, go to **Devices**.
2. Tap your Withings Steel HR / Steel HR Sport.
3. Tap **Set the time**.

Make sure that your Withings Steel HR / Steel HR Sport is placed close enough to your mobile device.

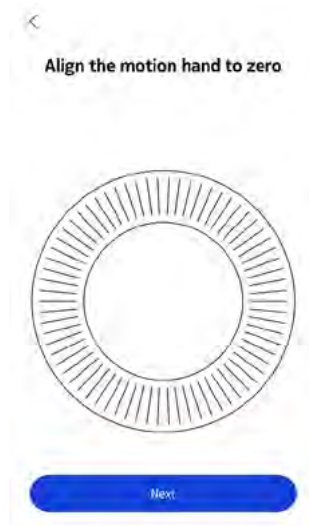
4. When prompted to, slide your finger on the wheel displayed in the app until the minute hand reaches the 0 mark. Tap **Next**.



- Slide your finger on the wheel displayed in the app until the hour hand reaches the 0 mark. Tap **Next**.



- Slide your finger on the wheel displayed in the app until the activity hand reaches the 0 mark. Tap **Next**.  
Note that the activity hand only moves in one direction.



- Tap **Done**.

Your Withings Steel HR / Steel HR Sport is now properly calibrated and the hands move to their correct position to display the current time.

## Updating the firmware version

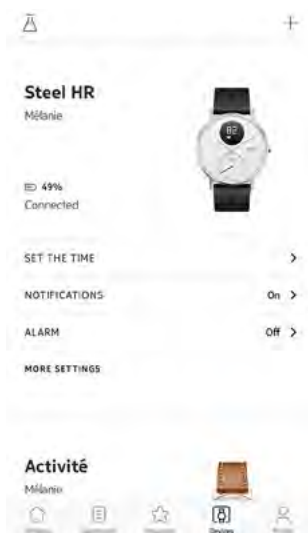
We regularly offer new firmware versions so that you can benefit from the latest features we add to our products. When a new firmware version is available, the Withings Health Mate® app usually prompts you to install it through your **Timeline**.



**Make sure you sync your Withings Steel HR / Steel HR Sport before updating the firmware version. Failing to do so will result in a loss of data.**

However, you can check if updates are available and force their installation whenever you want. To do so, perform the following steps:

1. In the Withings Health Mate® app, go to **Devices**.
2. Tap your Withings Steel HR / Steel HR Sport.



3. Tap **Check for updates**.





4. Put your Withings Steel HR / Steel HR Sport close enough to your mobile device.

If your watch is not up to date, the Withings Health Mate® app will prompt you to install a new firmware version.

5. Tap **Upgrade**.

6. Tap **Close** when the upgrade is complete.

**Note:** You can check which firmware version your Withings Steel HR / Steel HR Sport uses in **Devices > Steel HR** or **Steel HR Sport**.

# User guide copyright

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For any question please contact Withings at : <http://nokia.ly/HealthSupport>.

## Legal notice

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**By using your Withings Steel HR / Steel HR Sport you expressly agree to the Withings Services Terms and Conditions available on our [website](#).**

**This product is not a medical device and should not be used to diagnose or treat any medical condition.**

## Personal data

- Make sure you have read our privacy policy, which you can find on our [website](#).
- Make sure your Withings account password is secure enough to restrict access to your account. It should be at least eight-character long, have mixed case, and use a combination of alphanumeric and special characters.
- We recommend that you protect access to the Withings Health Mate® app with an additional passcode and/or Touch ID. You can do so from the app by going to Settings in the app and activating **Touch ID** and **Passcode** (only for iOS).
- We recommend that you export your data on a regular basis to local storage on your home computer. You can do so from the Withings Health Mate® [web interface](#) by clicking your **Profile picture** > **Settings** > **User Preference** > **Download my data**.

## Safety instructions

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### Use and storage

- Use the product at temperatures between -10°C and 45°C (14°F and 113°F).
- Product may be stored in a clean, dry location between -20°C and 85°C (4°F and 185°F) when not in use.
- Avoid any extreme temperature changes.
- Avoid any kind of shocks, be they physical, thermal or otherwise. They may

damage internal and external components of your watch.

- Keep the glass case of your Withings Steel HR / Steel HR Sport away from any sharp or hard objects to prevent any scratches.
- Keep your Withings Steel HR / Steel HR Sport and its accessories out of reach from children, as it contains small parts and may present a choking hazard.

## Heart rate measurement

- Skin perfusion, or how much blood is flowing through the skin, varies among individuals and according to the environment. In certain circumstances, the Withings Steel HR / Steel HR Sport may not be able to provide an accurate heart rate measurement.
- The technology used by the Withings Steel HR / Steel HR Sport is based on the light absorbed by your skin and blood. Any permanent or temporary changes to your skin, such as tattoos, sweat, or even hair on the wrist may affect the measurements.
- Environmental factors may affect the ability of the Withings Steel HR / Steel HR Sport to take an accurate measurement. For example, water may obstruct or modify the light dispersion, and cold weather may impact skin perfusion.
- The Withings Steel HR / Steel HR Sport needs to stay securely in place to provide a heart rate measurement. Activities that cause force to the wrist, such as boxing or volleyball, may not allow the Withings Steel HR / Steel HR Sport to provide an accurate heart rate measurement.

## Water resistance

- Your Withings Steel HR / Steel HR Sport can withstand a pressure similar to that of a 50 m (165 ft) depth. You can, therefore, use it when dishwashing, splashing or swimming. However, it can't be used for diving or snorkeling.
- Do not press the button of your watch when it is under water.
- Avoid long exposure to salt water. Make sure you rinse your watch with fresh water after spending time swimming in salted water.
- Avoid exposure to any chemical products such as solvents, detergents, perfumes or cosmetics. They may damage the wristband or the casing of the watch.
- Avoid extreme atmospheres (e.g., saunas or steam rooms).

## Service and maintenance

- Do not attempt to repair or modify your Withings Steel HR/ Steel HR Sport yourself. Service and maintenance not described in this User Guide should be performed by professional technicians.
- Exposure to high or low temperatures may shorten battery life.
- The aging of the materials may affect the water resistance of the watch. Water resistance cannot be permanently guaranteed.

# Specifications

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## Withings Steel HR (36 mm)

- Stainless steel case
- Mineral glass
- Watch diameter: 36.3 mm diameter (1.4 in)
- Watch thickness: 13 mm (0.5 in)
- Weight: 39 g (1.38 oz)
- Wristbands: Fits wrists up to 200 mm. (7.9 in.)
- Water resistant up to 50 m (165 ft)

## Withings Steel HR (40 mm)

- Stainless steel case
- Mineral glass
- Watch diameter: 39.5 mm (1.6 in) diameter
- Watch thickness: 13 mm (0.5 in)
- Weight: 49 g (1.72 oz)
- Wristbands: Fits wrists up to 230 mm. (9.1 in.)
- Water resistant up to 50 m (165 ft)

## Withings Steel HR Sport (40 mm)

- Stainless steel case
- Mineral glass
- Watch diameter: 39.5 mm (1.6 in) diameter
- Watch thickness: 13 mm (0.5 in)
- Weight: 49 g (1.72 oz)
- Wristbands: Fits wrists up to 230 mm. (9.1 in.)
- Water resistant up to 50 m (165 ft)

## Display

- Analog dial displaying hours and minutes
- Subdial displaying your progress toward your daily step goal
- OLED screen displaying additional information

## Metrics and features

- Steps (distance and calories)
- Running (distance and calories)
- Swimming (session duration and calories)
- Heart rate
- Sleep
- Silent alarm
- Timer
- Multi-sport tracking (Steel HR Sport)

- Fitness Level (Steel HR Sport)

## Battery

- Up to 4 days in continuous heart rate mode
- Up to 25 days in normal use
- Power reserve mode of an extra 20 days

## Sensors

- Day and night motion sensor
- High precision MEMS 3-axis accelerometer
- Low power consumption

## Connectivity

- Bluetooth Low Energy (Bluetooth Smart Ready)

## Compatible devices

- iPhone 4s and higher
- iPod Touch 5th Gen and higher
- iPad 3rd Gen and higher
- BLE (Bluetooth low Energy) compatible Android device

The Withings Steel HR / Steel HR Sport cannot be set up from a computer.

## Compatible OS

- iOS 10 and higher
- Android 6 and higher

# Document release overview

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Release date	Versions	Modifications
October 2016	v1.0	First release
January 2017	v2.0	Update of: <a href="#">“Tracking my activity” on page 32</a>
November 2017	v3.0	Nokia graphic chart
September 2018	v4.0	New Withings graphic chart Launch of the Withings Steel HR Sport Update of: <a href="#">“Installing my watch” on page 8</a> <a href="#">“Enabling notifications” on page 30</a> <a href="#">“Fitness Level (Steel HR Sport only)” on page 41</a> <a href="#">“Multi-sport / Connected GPS (Steel HR Sport only)” on page 43</a> <a href="#">“Specifications” on page 60</a>



**The screenshots in this manual are used for explanatory purposes. Your actual screens may differ from the screenshots in this manual.**

# Warranty

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Withings One (1) Year Limited Warranty - Withings Steel HR / Steel HR Sport

Withings (France) SA, 2 rue Maurice Hartmann, 92130 Issy-les-Moulineaux

(“Withings”) warrants the Withings branded hardware product

(“Withings Steel HR”) against defects in materials and workmanship when used normally in accordance with Withings’s published guidelines for a period of ONE (1) YEAR from the date of original retail purchase by the end-user purchaser (“Warranty Period”). Withings’s published guidelines include but are not limited to information contained in technical specifications, safety instructions or quick start guide. Withings does not warrant that the operation of the Withings Steel HR / Steel HR Sport will be uninterrupted or error-free. Withings is not responsible for damage arising from failure to follow instructions relating to the use of the Withings Steel HR / Steel HR Sport.

## **The warranty does not extend to:**

- Normal wear and tear such as alteration of the color and/or the material of the wristband, deteriorated glass case, or peeling of the watch case plating.
- Any damage to the watch and its parts resulting from abnormal or abusive use, negligence or lack of care, or accidental damage (such as dents).
- Indirect damages of any kind.

# Regulatory statements

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FFCC ID: XNAHWA03 / XNAHWA03B

This device complies with Part 15 of the FCC Rules and with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications made to this equipment not expressly approved by Withings may void the FCC authorization to operate this equipment.

Radiofrequency radiation exposure Information:

The radiated output power of the device is far below the FCC radio frequency exposure limits. Nevertheless, the device shall be used in such a manner that the potential for human contact during normal operation is minimized.

This device complies with the R&TTE Directive.

A copy of the EU Declaration of Conformity is available online at <https://health.nokia.com/fr/en/compliance>.